

Appendix C Proposed Reporting Formats (Workloads)

Figures below shown for illustrative purposes.

General Workloads

1. The tables show the volumes in each work area during the months XXXX to XXXXX 2026.
2. The layout is designed to align with the requirements of the Annual Report, ensuring consistency with the data that will be presented in that report. This version is slightly simplified and focuses on the cases completed and remaining at the end of each quarter.

Quarter X 2026-2027

Area	Cases completed in quarter	Cases open as at end of quarter	Total percentage of cases completed in quarter	Total percentage of cases completed in previous quarter
Deaths recorded of members	347	245	58%	62%
New dependent member benefits	121	158	43%	41%
Member retirements (options issued)	677	321	67%	71%
Member retirements (benefits paid)	655	291	69%	65%
Deferred benefits	243	1694	13%	10%
Transfers in	87	372	19%	22%
Transfers out	69	669	10%	12%
Refunds	187	235	44%	49%
Divorce quotations	6	8	42%	48%

Actual divorce cases	2	1	66%	50%
Retirement estimates	270	54	83%	80%
New joiner notifications	2347	N/A	N/A	N/A
Aggregation cases (including concurrents)	774	3249	19%	22%
Optants out received after 3 months membership	82	150	35%	30%